Accessibility

Accessibility statement

Information about services that meet accessibility requirements.

This information does not constitute an acknowledgement that the services listed below are subject to the requirements of the BFSG and BFSVG as services in electronic commerce pursuant to Section 1 (3) No. 5 BFSG.

General description of the service in an accessible format, as well as descriptions and explanations necessary for understanding the performance of the service

We offer clothing for sale on the website https://www.schiesser.com/.

You can use buttons to add items to your shopping basket, for example. After clicking on the ‘Add to basket’ button, you can enter your contact details.

Fields that must be filled in before the request can be submitted are marked with an asterisk. After entering the necessary data, you can select a payment method and complete the order by ticking the box to confirm that you agree to the General Terms and Conditions and the cancellation policy.

Requirements of the BFSG and BFSGV and compliance with these

According to Section 3 (1) of the Barrier-Free Access Act (BFSG), certain services offered or provided by an economic operator must be accessible. Services are accessible if they can be found, accessed and used by people with disabilities in the usual way, without particular difficulty and, in principle, without external assistance. The specific requirements for accessibility of services are set out in the Ordinance on Accessibility Requirements for Products and Services under the Accessibility Enhancement Act (**BFSGV**). The BFSGV contains specific requirements, particularly in Sections 12 and 19. For example, economic operators must provide information about how the service works in a specific manner. Websites, including associated online applications and services offered on mobile devices, must also be designed in a consistent and appropriate manner so that they are perceivable, operable, understandable and robust.

When designing our website, we comply with the EU standard EN 301 549 and the Web Content Accessibility Guidelines (WCAG) version 2.2 from 2023 with regard to accessibility. The WCAG distinguishes between three levels of accessibility requirements (A, AA, AAA). Schiesser GmbH strives to meet these requirements through sufficient colour contrasts, navigation and the use of alternative texts, among other things. If you notice any content that is not accessible despite legal obligations, please let us know using the following contact details:

SCHIESSER GmbH

Schützenstraße 18

78315

Radolfzell

info@schiesser.com

07732 90

We will endeavour to respond to your enquiries as quickly as possible and find an accessible solution.

Details of the competent market surveillance authority

The competent market surveillance authority with regard to the BFSG is the **Market Surveillance Authority of the Federal States for the Accessibility of Products and Services**, based in Magdeburg.

Conciliation body

A consumer who claims that an economic operator has violated a provision of the BFSG or the BFSGV and that he or she is therefore unable to use the product or service in question, or can only use it to a limited extent, is entitled to submit an application for conciliation proceedings to the conciliation body in accordance with Section 16 (1) of the Disability Equality Act. This conciliation body can be contacted at https://www.schlichtungsstelle-bgg.de, at the address ‘Schlichtungsstelle nach dem Behindertengleichstellungsgesetz bei dem Beauftragten der Bundesregierung für die Belange von Menschen mit Behinderungen, Taubenstraße 4-6, 10117 Berlin’ and by email at info@schlichtungsstelle-bgg.de.